

Windstream Communications, Inc.
4001 Rodney Parham Road
Little Rock, AR 72212
t: 501-748-5284 f: 501-748-6583
e-mail: michael.g.gately@windstream.com

Mike Gately
Staff Manager Tariffs

191290

windstream



March 12, 2008

Mr. Charles Terreni
Chief Clerk and Administrator
South Carolina Public Service Commission
101 Executive Center Drive
Columbia SC 29210

Re: Docket No. 2007-464-C

Dear Mr. Terreni:

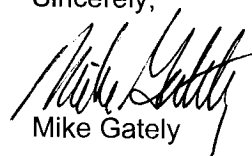
Attached please find one original and two (2) copies of revisions to Windstream Communications, Inc. Telecommunications Service tariff. The revisions are as follows:

<u>Section</u>	<u>Title</u>	<u>Revision</u>	<u>Page</u>
6	Table of Contents	First	2
	Service Offerings -	Original	72 - 102
	Formerly CTC Long Distance Services		

The purpose of this filing is to merge the CTC Long Distance Services, LLC Interexchange Services Tariff with the Windstream Communications, Inc. Telecommunications Services Tariff as per the Commission Directive in Docket No. 2007-464-C dated March 5, 2008.

Please call Stephanie Marsh at 501-748-7897 if you have any questions regarding this filing.

Sincerely,


Mike Gately

Attachments:

cc: Mr. C. Dukes Scott, Executive Director, Office of Regulatory Staff
Stephanie Marsh

191290

191290

Telecommunications Services Tariff

TABLE OF CONTENTS

	Page no.
Title Sheet	1
Table of Contents	2
Concurring, Connecting or Other Participating Carriers	3
Symbols	3
Tariff Format	4
Section 1 - Technical Terms and Abbreviations	4
Section 2 - Rules and Regulations	10
Section 3 - Description of Service	27
Section 4 - Maximum Rates	33
Section 5 - Current Rates	45
Section 6 – Service Offerings – Formerly CTC Long Distance Services	72

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

*4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.1 Basic Service**

Basic Service is that of furnishing toll connections between two exchange access lines or access line equivalents.

6.1.1 Class of Calls, Service Charges, and Surcharges

Basic Service is offered on a Station-to-Station or Person-to-Person basis. The classes of calls are Dial Station-to-Station, Operator Station-to-Station, Customer Dialed Calling Card Station and Person-to-Person.

6.1.2 Timing of Calls

(A) Basic Service rates are quoted in terms of initial and additional minutes.

(1) The initial minute is the first minute or any fraction thereof after connection is made.

(2) The additional minute is each minute or any fraction thereof after the initial minute.

(B) The time of day at the calling party rate center determines whether day, evening, night, weekend, peak, or off peak rates apply.

6.1.3 Charge Determination

The rates and charges applicable at any given time are as specified in this Tariff and will be furnished as an informational filing to the Commission by the Carrier. Prior to the effective date of any changes in the rates and charges, the Carrier will furnish the Commission a new price list reflecting changed rates and charges.

(A) The charge for Basic Service is determined by the:

- distance between applicable rate centers
- time of day and day of week - duration of call
- class of call

(B) Rates shown in the following table are applicable to Intrastate long distance calling between all points within the State of South Carolina and are in addition to rates specified in 4.1.3 (A) following where appropriate. A surcharge applies to operator Station and Person-to-Person calls as specified in 4.1.3 (A) following in which the customer has the capability to dial the number, but has the operator dial instead.

Current Basic Rate Table for Basic Service

Miles	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-10	.1500	.1300	.1300	.1300	.1200	.1200
11-16	.1700	.1400	.1400	.1400	.1300	.1300
17-22	.1800	.1800	.1600	.1600	.1300	.1300
23-30	.2200	.2200	.1700	.1700	.1500	.1500
31-55	.2400	.2400	.1800	.1800	.1600	.1600
56-70	.2700	.2700	.1900	.1900	.1800	.1800
71-124	.2900	.2900	.2100	.2100	.1900	.1900
125+	.2900	.2900	.2300	.2300	.2000	.2000

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.1 Basic Service (Continued)**

6.1.3 Charge Determination (Continued)

(C) Applicable Rate Periods

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8:00 am to 5:00 pm*	DAY RATE PERIOD						
5:00 pm to 11:00 pm*	EVENING RATE PERIOD					EVENING	
11:00 pm to 8:00 am*	NIGHT/WEEKEND RATE PERIOD						

*To, but not including

- (1) When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

If a calculation results in a fractional charge, the amount will be rounded up to the higher cent.

- (2) Discounts do not apply to add on service charges and surcharges for operator station, person or calling card charges.

- (3) The Evening rate applies to the holidays listed below unless a lower rate period is in effect.

- New Year's Day	January 1
- Independence Day	July 4
- Labor Day	
- Thanksgiving Day	
- Christmas Day	December 25

- (4) If a call begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs.

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.1 Basic Service (Continued)****6.1.3 Charge Determination (Continued)**

- (D) The rates shown in the following table are the maximum applicable to Intrastate long distance calling between all points within the state of South Carolina. These maximum rates are not applicable to Operator Services.

Maximum Rate Table for Basic Service

Miles	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-10	.5000	.5000	.5000	.5000	.5000	.5000
11-16	.5000	.5000	.5000	.5000	.5000	.5000
17-22	.5000	.5000	.5000	.5000	.5000	.5000
23-30	.5000	.5000	.5000	.5000	.5000	.5000
31-55	.5000	.5000	.5000	.5000	.5000	.5000
56-70	.5000	.5000	.5000	.5000	.5000	.5000
71-	.5000	.5000	.5000	.5000	.5000	.5000
125+	.5000	.5000	.5000	.5000	.5000	.5000

6.1.4 Determination of Airline Mileage

- (A) Basic Service rates between points within the state of South Carolina (cities, towns, or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communications purposes or by community of interest.
- (B) Airline mileages are determined by using vertical and horizontal grid lines which have been established across the State of South Carolina. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. A four-digit vertical (V) and a four-digit horizontal (H) coordinate are computed for each rate center from its latitude and longitude location on a map. The intersection of the horizontal grid and the vertical grid identifies the V and H coordinates. The distance between any two rate centers is the airline mileage computed between their respective coordinate intersections, with fractional miles being rounded up to the next mile. The rates applicable to mileage bands are provided in section 3.1.3 (B) preceding.
- (C) V and H coordinates for rate centers may be found in the National Exchange Carrier Association Tariff, F.C. C. No. 4.

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.1 Basic Service (Continued)****6.1.4 Determination of Airline Mileage (Continued)**

(D) To determine the rate distance between any two rate centers proceed as follows:

- (1) Obtain the "v" and "H" coordinates for each rate center.
- (2) Obtain the difference between the "V" coordinates of the two rate centers.
Obtain the difference between the "H" coordinates.

NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

- (3) Divide each of the differences obtained in (2) by three, rounding each quotient to the nearest integer.
- (4) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in (3) by three and repeat step (4). Repeat this process until the sum of the squares obtained in (4) is less than 1778.
- (5) The number of successive divisions by three in steps (3) and (4) determines the value of "N". Multiply the final sum of the two squares obtained in step (4) by the multiplier specified in following table for this value of "N" preceding:

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081

- (6) Obtain the square root of product in (5) and, with resulting fraction, round up to next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in (5) preceding, the minimum rate mileage corresponding to the "N" value is applicable

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.2 Personal 800 & 888 Service****6.2.1 General**

- (A) Personal 800 & 888 Service is a Wide Area Termination Service (WATS) allowing the originating party to place toll free Intrastate and/or Interstate Calls. The customer is assigned a ten digit "800", "888", or any other toll free number and all calls to this number are routed to the customer's predetermined local number.
- (B) Each call is timed with a thirty second initial period and six second increments.

6.2.2 Rates and Charges

The fixed monthly rate following is billed in advance. There are no volume discounts applicable.

Non-Recurring <u>Charge</u>	Monthly <u>Service Charge</u>	Rate per <u>Minute</u>
\$10.00	\$2.00	\$0.20

6.3 Residential Easy \$ave Service**6.3.1 General**

- (A) Residential Easy \$ave Service is a calling plan for customer dialed station-to-station intrastate long distance calls. This service is designed for residential customers.

6.3.2 Application of Charges

- (A) Each call is quoted in terms of minutes. The initial minute is the first minute or any fraction thereof after connection is made. Additional minutes include each minute or any fraction thereof after the initial minute.
- (B) The time of day at the calling party rate center determines whether Peak or Off Peak rates apply.
- (C) When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.
- If a calculation results in a fractional charge, the amount will be rounded up to the next whole cent.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.3 Residential Easy \$ave Service (Continued)****6.3.2 Application of Charges (Continued)**

(D) The Off Peak rate applies to the holidays listed below.

- New Year's Day	January 1
- Martin Luther King Day	
- Valentine's Day	February 14
- St. Patrick's Day	March 17
- Memorial Day	
- Independence Day	July 4
- Labor Day	
- Halloween	October 31
- Veteran's Day	
- Thanksgiving Day	
- Day After Thanksgiving	
- First Day of Hanukkah	
- Christmas Day	December 25

6.3.3 Rate Schedule**(A) Rate Schedule**

Per Minute <u>Peak Rate</u>	Per minute <u>Off Peak Rate</u>
\$0.21	\$0.10

(B) Applicable Rate Periods

	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
7:00 AM to 7:00 PM*	Peak Rate Period						
	PEAK RATE						
7:00 PM to 7:00 AM*	Off Peak Rate Period						
	OFF PEAK RATE						

*To, but not including

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.4 Business Easy \$ave Service
Business Easy \$ave 800 & 888 Service****6.4.1 General**

- (A) Business Easy \$ave Service is a calling plan for customer dialed station-to-station intrastate and/or interstate long distance calls. This service is designed for business customers.
- (B) Business Easy \$ave 800 & 888 Services is a Wide Area Termination Service (WATS) allowing the originating party to place toll free intrastate and/or interstate calls. The customer is assigned a ten digit “800” or “888” number and all calls to this number are routed to the customer’s predetermined local number. This service is designed for business customers.

6.4.2 Application of Charges

Each call is timed with a thirty second initial period and six second increments.

6.4.3 Rates and Charges

	<u>Per minute</u>	<u>Monthly rate</u>
Business Easy \$ave Service	\$0.16	\$0.00
Business Easy \$ave 800 & 888 Service	\$0.16	\$10.00

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008*

*ISSUED BY: Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.5 Business Affiliation Program****6.5.1 General**

- (A) CTLD Business Affiliation Program (BAP) offers discounts on certain CTLD services to members of trade associations that represent business entities or individuals within an industry professional or business classification and to members of commercial organizations with affiliated franchisees, independent agents, independent distributors or other multiple commercial representatives, entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided for herein (e.g., a group organized for the purpose of buying goods and/or services at a discount), non-profit entities affiliated with a non-profit organization (e.g., the non-profit chapters, agencies, administrative office or organizations affiliated with non-profit charitable, religious, educational, scientific and literary organizations,), or a group consisting of business entities or individuals engaged in business in common (e.g., an entity providing a reservation system and its users, an entity and its independent dealerships, a service entity and the businesses to which it provides service under contract or an entity and its suppliers). The group must agree that within 12 months of the date the BAP discount is made available to the groups members, its members will meet the criteria specified below and therefore remain in compliance with the criteria. If the group's members fail to meet the criteria within the 12 month period, the group will no longer be eligible to participate in the BAP.
- (B) In order to qualify for BAP, the members of a participating group as defined above who have subscribed to BAP through the group, must have aggregate billing (net of taxes, promotional credits and surcharges) of at least \$2,000 per month attributable to Business Easy \$ave Service and Business Easy Save 800 & 888 Service.

6.5.2 Rates

An additional discount of ten percent (10%) will be given off the Business Easy \$ave Service/Business Easy \$ave 800 & 888 Service rates as defined in Section 6.4.3 to qualifying participating members of a designated organization.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.6 Business Option 2000****6.6.1 General**

- (A) Business Option 2000 service is a calling plan designed for business service customers. This service has several different options available depending on monthly usage and term of commitment.
- (B) When a customer commits to a minimum annual usage amount, the revenue from all usage based services provided by the carrier will apply.

6.6.2 Application of Charges

- (A) Each call is timed with a thirty second initial period and six second increments.
- (B) There are three options available for customers to choose from depending on the expected usage.

	Term Commitment	Usage Commitment
Plan 1	None	None
Plan 2	One Year	\$1,200/Year
Plan 3	One Year	\$6,000/Year

- (C) Customers either terminating service prior to the expiration of their service term or failing to meet their annual commitment amount will be assessed any remaining charges.
- (D) All annual usage commitments will be based on twelve (12) full month billing periods.
- (E) The time of day at the calling party rate center determines whether Peak or Off Peak rates apply.
- (F) When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the resultant charges are totaled to obtain the total message charge. If a calculation results in a fractional charge, the amount will be rounded up to the neat whole cent.
- (G) The Off Peak rate applies to the following holidays:

- New Year's Day	January 1
- Independence Day	July 4
- Labor Day	
- Thanksgiving Day	
- Christmas Day	December 25
- (H) The Carrier will waive any non-recurring charges for this service until June 30, 1997.

Issued: March 12, 2008

ISSUED BY: Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

EFFECTIVE: March 5, 2008

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.6 Business Option 2000 (Continued)****6.6.3 Rates and Charges****(A) Rates Schedule**

	Non- Recurring Charge	1+ Usage Per Minute Peak Rate	Usage Per Minute Off Peak Rate	800/888 Usage Per Minute Peak Rate	Usage Per Minute Off Peak Rate
Plan 1	\$100.00	\$0.149	\$0.134	\$0.159	\$0.144
Plan 2	\$100.00	\$0.139	\$0.125	\$0.149	\$0.135
Plan 3	\$100.00	\$0.129	\$0.116	\$0.139	\$0.126

(B) Applicable Rate Periods

	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
8:00 AM to 5:00 PM*	Peak Rate Period PEAK RATE						
5:00 PM to 8:00 AM*	Off Peak Rate Period OFF PEAK RATE						

*To, but not including

**6.7 Priority Service
Priority 800 6 888 Service****6.7.1 General**

- (A) Priority Service is a calling plan for customer dialed station-to-station Intrastate and/or Interstate long distance calls.
- (B) Priority 800 & 888 Service is a Wide Area Termination Service (WATS) allowing the originating party to place toll free Intrastate and/or Interstate calls. The customer is assigned a ten digit "800" or "888" number and all calls to this number are routed to the customer's predetermined local number.
- (C) The initial service period is one month. Customers who retain service for less than one month will be billed the minimum or fixed monthly rate. After the initial service period, the minimum fixed monthly rate will be prorated for a partial month's service.
- (D) Depending upon the option selected, a customer may use up to the initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed at the appropriate additional minute of use charge.
- (E) Customers may select either Priority Service or Priority 800 & 888 Service, or both services combined.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.7 Priority Service (Continued)**
Priority 800 6 888 Service (Continued)

6.7.2 Application of Charges

(A) Total minutes of use for each service selected are accumulated for the billing period in minutes and seconds for all lines in an account. Each call is timed with a thirty second initial period and six second increments. The billing period minutes and seconds are converted to minutes and rounded to the next whole minute.

(B) The fixed monthly rate in 3.7.3 following is billed in advance. Additional usage, in excess of the minimum, is billed on a per minute of use basis.

6.7.3 Rates

	Priority ONLY Monthly Rate	Priority 800 & 888 ONLY Monthly Rate	Combined Services Monthly Rate	Rate Per Minute
(1) Option 1: 120 min. (2 Hrs) minimum, per acct Each additional minute of use	\$22.20	\$32.20	\$32.20	\$0.185
(2) Option 2: 360 min. (6 Hrs) minimum, per acct Each additional minute of use	\$64.80	\$74.80	\$74.80	\$0.180
(3) Option 3: 600 min. (10 Hrs) minimum, per acct Each additional minute of use	\$105.00	\$115.00	\$115.00	\$0.175
(4) Option 4: 1200 min. (20 Hrs) minimum, per acct Each additional minute of use	\$204.00	\$214.00	\$214.00	\$0.170
(5) Option 5: 2400 min. (40 Hrs) minimum, per acct Each additional minute of use	\$384.00	\$394.00	\$394.00	\$0.160
(6) Option 6: 4800 min. (80 Hrs) minimum, per acct Each additional minute of use	\$720.00	\$730.00	\$730.00	\$0.150
(7) Option 2: 9600 min. (160 Hrs) minimum, per acct Each additional minute of use	\$1344.00	\$1354.00	\$1354.00	\$0.140

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.8 Operator Services****6.8.1 General**

A service charge is applicable to Customer Dialed Calling Card Station, Operator Station, Person-to-Person and Real Time Rated calls. This charge is in addition to the initial period and additional increment charges applicable to a call.

A surcharge applies to Operator Station and Person-to-Person calls (as specified in para. 6.8.3 (A) in which the customer has the capability to dial the number, but has the operator dial instead.

- (A) Dial Station-to-Station rates apply when the customer dials the desired telephone number without the assistance of an operator and the call is billed to the originating number.
- (B) Operator Station rates apply, to Station-to-Station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted preceding. Operator Station-to-Station calls include Station-to-Station calls placed from a public telephone.

Operator Dialed Surcharge - A surcharge applies to operator Station Calls in which the customer has the capacity to dial the number, but has the operator dial instead as provided for in para. 6.8.3 (A). The surcharge does not apply to:

- (1) Calls where a customer cannot otherwise dial the call, due to defective equipment or trouble on the Telecommunications Networks.
- (2) Calls in which a Carrier operator places a call for a calling party who is identified as being visually or physically impaired and unable to dial the call because of his/her impairment.
- (3) Calling Card Calls.
- (C) Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

The Person-to-Person rates also apply when the calling party to make requests an operator to make arrangements with a called party to establish a call at a specified time or to arrange for messenger service.

Issued: March 12, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

EFFECTIVE: March 5, 2008

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.8 Operator Services (Continued)****6.8.1 General (Continued)****(C) (Continued)**

- (1) Operator Dialed Surcharge – A surcharge applies to Person-to-Person calls as provided for in para. 6.8.3 (A).

(D) Customer Dialed Calling Card Station rates apply when the customer originating the call:

- (1) Customer Dialed Automatic - Dials the telephone number desired and completes the call without the assistance of an operator and the call is billed to a Calling Card, or dials the operator who places a call for a calling party identified as being visually or physically impaired and unable to dial the call because of the impairment, or
- (2) Customer Dialed 6 Operator Assisted - Dials the telephone number desired and operator assistance is limited to recording the Calling Card number for billing purposes.
- (3) Customer Dialed - Operator Must Assist - Dials the desired telephone number and the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card.

(E) Real Time Rated - Operator Station/Person-to-Person

Real Time Rated rates apply to the following calls:

- (1) calls originated and paid for at public or semi-public telephones.
- (2) Calls for which the Company furnishes time and/or charges.
- (3) Operator Dialed Surcharge,

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

*4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.8 Operator Services (Continued)****6.8.1 General (Continued)**

- (F) On Station-to-Station calls, the timing of the call begins when the connection is made between the calling and called stations.
- (G) On Person-to-Person calls, the timing of the call begins when the connection is made between the calling person and the particular person, department or extension specified.
- (H) Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network or by the operator.
- (I) Maximum rates for Operator Services will not exceed AT&T's current rates for Operator Services.

6.8.2 Application of Service Charges and Surcharges

Type of Call	Operator Service Charge	Operator Dialed Surcharge
Dial Station (Customer Dialed 1 +)	No	No
Customer Dialed Calling Card Station (0+)	Yes	No
Operator Station (Customer Dialed 0+) collect, billed to third number	Yes	No
Operator Station `` (operator dialed 0-) collect, billed to third number ,sent paid	Yes	Yes
Operator Station (operator dialed 0-) billed to calling card	Yes	Yes
Person-to-Person (customer dialed 0+) collect, billed to third number, calling card, sent paid	Yes	No
Person-to-Person (customer dialed 0-) collect, billed to third number, sent paid	Yes	Yes
Person-to-Person (customer dialed 0-) billed to a calling card	Yes	Yes
Real Time Rated (customer dialed 0+) coin paid, time and charges	Yes	No
Real Time Rated (operator dialed 0-) coin paid, time and charges	Yes	Yes

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008**ISSUED BY: Vice President*

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.8 Operator Services (Continued)****6.8.3 Rates**

(A) The following charges apply in addition to any usage charges found in Section 6.

	<u>Current Charge Per Call</u>
(1) Station	
(a) Customer Dialed Calling Card	
- Customer Dialed/Automated	\$0.80
- Customer Dialed and Operator Assisted	\$2.25
- Customer Dialed-Operator Must Assist	\$0.80
(b) All Other Operator Assisted*	\$2.25
(2) Person	
(a) All Calls Operator Assisted	\$4.90
(3) Operator Dialed Surcharge	\$1.15

*Includes Real Time Rated Calls

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.9 Long Distance Directory Assistance Service****6.9.1 General**

- (A) Long Distance Directory Assistance Service, as provided by the Carrier, consists of supplying or attempting to supply listed telephone numbers to persons who call the Directory Assistance Bureau.
- (B) Directory Assistance personnel cannot complete calls to requested telephone numbers.

6.9.2 Exemption

Directory Assistance charges do not apply to inquiries received from Public or Semipublic telephones nor to service furnished to the visually or physically impaired. For the purpose of this Tariff, a visually or physically impaired person is one who is unable to use the telephone directory.

6.9.3 Credit Allowance

A credit allowance will be given for calls to Long Distance Directory Assistance when:

- (A) The customer experiences poor transmission or is cut off during the call,
- (B) The customer is given an incorrect telephone number, or
- (C) The customer inadvertently misdials (e.g., the caller dialed 315/555-1212 when they intended to dial 316/555-1212).

To receive the credit allowance, the customer must notify the carrier of the problem experienced.

6.9.4 Rates

The charge for each call to directory assistance is \$0.85. The directory assistance charge applies whether or not the Directory Assistance Bureau furnishes the requested telephone number(s), e.g., when the requested telephone number is unlisted, nonpublished or no record can be found. The maximum charge for each call to directory assistance is \$1.50.

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008**ISSUED BY: Vice President**4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.10 Account Code Service****6.10.1 General**

- (A) Account Code Service is an optional feature for customer dialed station-to-station intrastate and/or interstate long distance calls.
- (B) With Account Code Service specific code numbers are assigned by the Carrier to designated access lines of the customer. Unless the specific code numbers are entered when making a call from an access line equipped for this service, the long distance call will be blocked.
- (C) The initial service period is one month. Customers who retain service for less than one month will be billed the full monthly service charge in addition to an, usage billed at the appropriate per minute rate.

6.10.2 Application of Charges

Each call is timed with a thirty second initial period and six second increments. Total minutes of use are accumulated at each billing period for all lines in an account to determine the appropriate rate per minute.

6.10.3 Rates and Options**(1) Monthly and One-Time Service Charges**

Monthly service Charge (per billing account per month)	\$25.00
One-Time Charge to add, move, change or reassign codes, per order	\$10.00

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008**ISSUED BY: Vice President**4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.11 Prepaid Card Service**

6.11.1 General

- (A) Prepaid Card Service provides an outbound voice grade communications service for calls charged to the Carrier's Prepaid Card. The Carrier offers intrastate calling in conjunction with interstate calling for customers who purchase a Prepaid Card. Customers access the service by dialing a carrier-specified access code.
- (B) Prepaid Card Service permits customers to place calls charged to Prepaid Cards issued by the Carrier. A flat per-minute (unit) cost of a call will be deducted on a real-time basis each time the card is used until the full amount of the card is exhausted. Each fractional minute will be rounded up to the next minute. All calls must be charged against a Prepaid Card that has a sufficient available balance. Customers are notified of their remaining card balance each time a call is placed and are notified during a call when the balance is about to be depleted. Calls in progress will be terminated if the balance on the prepaid card is insufficient to cover the charges associated with the call.
- (C) Prepaid Card Service can be accessed through touchtone telephones only.
- (D) Each card will have an expiration date printed on the card which is approximately twelve months from the date on which the card is issued.
- (E) Prepaid Card Service is available twenty-four hours a day, seven days a week. Card availability is limited and shall be handled on a first come, first served basis.
- (F) Prepaid Cards may be purchased in any dollar amount or unit increment, subject to availability.
- (G) The following types of calls may not be completed with the Carrier's Prepaid Card Service:
 - Calls to 700, 800, 888, and 900 numbers
 - All Operator Services calls
 - Busy Line Verification and Interrupt Services
 - Calls requiring the quotation of time and charges
 - Conference Calls
- (H) The customer may cancel or discontinue service at any time by choosing not to use the Prepaid Card. The Carrier will not issue refunds for unused amounts remaining on the Prepaid Card.
- (I) The Carrier reserves the right to recall all unused Prepaid Cards and refund to customers any remaining balances on the recalled cards.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.11 Prepaid Card Service (Continued)**

6.11.2 Product Descriptions

(A) Standard Prepaid Card Service

The Standard Prepaid Card provides non-renewable Prepaid Card Service for short-term use. This card is designed for individuals who will be using the card for domestic calling. Calls are measured and consumed on a per-unit basis. A unit is equal to one minute.

(B) Prepaid Collector Series and Promotional Card Service Prepaid Collector Series and Promotional Card Service offers the Carrier's Collector and Promotional Series of Prepaid Cards. depicting famous persons, places or events. The value of the telecommunications service will be indicated on the card. Calls are measured and consumed on a per-unit basis. A unit is equal to one minute. The card will state the number of units the consumer is purchasing.

6.11.3 Rates

	<u>Per Unit Charge¹</u>
(A) Standard Prepaid Card Service	\$0.35
(B) Prepaid Collector Series and Promotional Card Service	\$0.35

NOTE 1: Rate includes all applicable federal and/or state taxes.

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.12 Calling Card****6.12.1 General**

- (A) The Carrier's Calling Card Service, an 800 number based calling card service, permits customers which have arranged for a Company-issued calling card to make calling card calls throughout the state. The rates for this service are provided for in Section 6.12.2., herein.
- (B) Each fractional minute will be rounded up to the next minute for billing purposes.
- (C) The customer assumes complete liability for the card in the event it is lost, stolen, or if unauthorized use of the card has occurred.
- (D) Calls requiring or requesting Operator Completion, dialing instructions, information or directory assistance may be completed with the Calling Card. The rates for these calls are provided for in Section 6.12.2 (B) herein.
- (E) Conference Calling calls can be completed with the Calling Card. The use of the Conference Calling feature requires the use of the operator. The rates for Conference Calling calls are provided for in Section 6.12.2 (B) herein.

6.12.2 Rates and Charges

- (A) Rates

Per Minute Rate
\$0.25⁽¹⁾

- (1) In addition to the charge listed above, a surcharge of \$0.35 is assessed for each call made with the Concord Telephone Long Distance Co. Calling Card.

- (B) Calling Card Special Calls/Features

Operator Call Completion	\$0.75 per call
Dialing Instructions	\$0.75 per call
Information	\$0.30 per minute
Directory Assistance	\$0.90 per call
Directory Assistance Call Completion	\$0.75 per call
Operator Assistance for Conference Calling per Leg	\$1.25 per call
Conference Calling per Leg	\$0.25 per minute

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.13 Conference Calling****6.13.1 General**

Conference Calling provides users with multiple, simultaneous voice connections between three or more stations. This function, referred to herein as a conference call, is provided by a teleconferencing bridging system. A separate teleconferencing system bridge port is required for each station participating in the conference. Conference calls may be arranged with as little as 15 minutes notice and may be scheduled and completed seven days a week, 24 hours per day.

6.13.2 Types of Conference Calls**(A) 800 Meet Me Service - Attended**

This provides the customer with a toll-free 800 conference telephone number when they make their conference call reservation. At the scheduled date and time, each participant dials in to the conference using this number. A Conference Coordinator will greet and connect each participant, provide a roll call, announce late arrivals or early departures and be available to provide assistance or deliver additional services.

(B) 800 Meet Me Service - Unattended

This provides the customer with a toll-free 800 conference telephone number when they make their conference call reservation. At the scheduled date and time, each participant dials in to the conference using this number. Tones will be used to indicate entrances to/exits from the conference once it is underway.

(C) Dial Out

At the scheduled date and time for the conference, a Conference Coordinator calls each participant and places them into the conference. The Conference Coordinator will also provide a roll call, announce late arrivals or early departures and be available to provide assistance or deliver additional services. Tones may be used instead of announcements to indicate entrances to/exits from the conference once it is underway.

6.13.3 Application of Charge

(A) Conference call usage charges are calculated on a flat rate per minute per station basis. All conference charges are billed to the customer who has arranged the call.

(B) Charges are based on actual (versus reserved) usage. Billing for each station begins when connected to the bridge. Billing ends when the station is disconnected. Usage minutes are totaled into call type categories for rating and invoicing purposes. Rating is rounded to the next nearest whole minute within each call type category.

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008**ISSUED BY: Vice President**4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.13 Conference Calling (Continued)****6.13.3 Application of Charge (Continued)**

- (C) Feature Charges: Some call services, such as taping and polling, result in additional charges.
- (D) Overbooking Charges: Applied in cases of excess overbooking (reserving more lines than are used). The charge is incurred when the number of lines reserved exceeds the number of lines used by ten or more. Actual charges are dependent upon the level of overbooking.
- (E) Non-Cancellation Charges: A charge applied to conference reservations that are not canceled within two hours of the scheduled start time.

6.13.4 Standard Features and Services

- (A) Call Screening: The Conference Coordinator denies access to any participant unable to provide the name of the conference chairperson.
- (B) Roll Call: The Conference Coordinator conducts a roll call of participants at the beginning of the conference call.
- (C) Announcements: Late arrivals to and early departures are announced by the Conference Coordinator.
- (D) Assistance on Demand: Any participant can access their Conference Coordinator at any time during the conference call to obtain assistance, connect additional participants, deliver Optional Features or resolve technical difficulties.

6.13.5 Optional Features and Services

- (A) Listen Only/Broadcast Mode: Allows a speaker to "lecture" uninterrupted by other participants during some or all of the conference. Can also be used for panel discussions; selected participants are able to converse while the other participants can listen only. There is no additional charge for this service.
- (B) Executive Subconferencing: A conference call can be split into groups for "break-out" sessions during portions of the call, then reconvened for discussion with all participants. There is no additional charge for this service.
- (C) Question and Answer Sessions: Participants in "listen only" mode can signal that they have a question using their touch-tone keypad. They are placed in queue and can be screened before going on-line with their question. This feature is limited to calls with at least 20 participants. There is no additional charge for this service.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.13 Conference Calling (Continued)**

6.13.5 Optional Features and Services (Continued)

- (D) Automated Polling: Allows participants to respond to preestablished multiple choice questions with their touch-tone telephones. Results are tabulated by the conference system and can be provided by the Conference Coordinator and in printed form. There is a charge per conference and a separate charge per question for this Service.
- (E) ConferenceFAX: A broadcast facsimile service used to distribute documents simultaneously to conference participants before, during, or after the conference call. Charge is per participant, per page.
- (F) Password Security: Recommended for highly confidential conferences, each Participant must provide, in addition to the conference chairperson's name, a customer-specified password before being allowed to access the call. There is no charge for this service.
- (G) Standing Conferences: A conference can be scheduled to occur at the same time and date for up to a year. There is no charge for this service.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.13 Conference Calling (Continued)**

6.13.6 Rates and Charges

(A) Basic Services

	<u>Rate Per Minute</u>
800 Meet Me-Attended	\$0.45
800 Meet Me-Unattended	\$0.40
Dial Out	\$0.45

(B) Standard Features and Services

There are no additional charges for these services

(C) Optional Features and Services

(1) Automated Polling	<u>Per Conference Call</u> \$75.00
(2) ConferenceFAX	<u>Price per participant per page</u> \$ 0.50
(3) Overbooking	
<u>Overbooked Ports</u>	<u>Charge</u>
10-14	\$25.00
15-19	\$40.00
20-24	\$55.00
25-29	\$70.00
30+	\$85.00

(4) Non-Cancellation Charges

A non-cancellation charge will be applied to conference calls which fail to occur and are not canceled at least two hours prior to their scheduled start time.

Non-Cancellation Charge	\$30.00
-------------------------	---------

6.14 Billing Statements

6.14.1 General

Each customer will receive one copy of a paper bill for each billing period at no additional charge.

6.14.2 Rates and Charges

(A) Each additional paper copy bill statement	\$5.00
---	--------

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service****6.15.1 General**

- (A) Frame Relay Service IFRSI is a "fast packet network" service that permits the two-way transmission of data at speeds from 56 Kbps to 1.544 Mbps using Permanent Virtual Circuits (PVCs).
- (B) PVCS are logical circuits that define a specific path for data Sent by the customer to another customer location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.
- (C) In the operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay Network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.
- (D) The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.
- (E) Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards set forth in technical publications.
- (F) Frame Relay Service, 25 provided for in this tariff section, is offered for intrastate, interexchange use only.
- (G) The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff.
- (H) The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.

6.15.2 Regulations

- (A) Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of PVCs. Each frame is passed to the Frame Relay Network with an address that specifies the virtual connection.
- (B) Variable frame length capability is useful in communications between synchronous Local Area Networks (LAN) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008**ISSUED BY: Vice President**4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service (Continued)****6.15.2 Regulations (Continued)**

- (C) Frame Relay is provided to the customer in the form of Frame Relay Ports and PVCs. The Frame Relay Access Line forms the local access component, which provides the customer access to the customer's serving central office and primary address associated specifically with the customer. The local access line is provided by the serving LEC.
- (D) The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.
- (E) Since all PVCs are typically not in use at the same time, it is possible for the total bandwidth of all PVCs associated with one Frame Relay Access Line to exceed the bandwidth of that Frame Relay Access Line. This relationship is referred to as oversubscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.
- (F) No PVC can have a greater bit rate than the bit rate of the associated Access Line.
- (G) The PVC must be associated with at least one Frame Relay Port. A Frame Relay Port can be associated with multiple PVCs.
- (H) A customer subscribing to a PVC will be referred to as the Controller of the Frame Relay Port. A Customer may request data transmission capability to another customer. Both customers must subscribe to Frame Relay Service. The Carrier will require written permission from both Controllers of Frame Relay Service for this data transmission capability.
- (I) The Frame Relay Port with Access Line, provided by the LEC and the Frame Relay Port and PVC are ordered and billed independently. A request by one customer to discontinue a PVC does not result in the disconnection of the Frame Relay Access Line and Port. Only the Controller of a Frame Relay Access Line may authorize a disconnect of that Frame Relay Port.
- (J) At service subscription, the customer must specify the Committed Information Rate (CIR) and the Burst Rate for each PVC ordered.
- (K) Error correction is the responsibility of the customer's Frame Relay terminal equipment. When the FRS network is congested, customer data that exceeds the CIR ordered at service subscription may be discarded. The FRS nodes will discard frames with errors.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service (Continued)****6.15.3 Obligations of the Customer**

- (A) The customer's Frame Relay compatible terminal equipment has the responsibility for retransmitting frames which are discarded due to errors or network congestion.
- (B) Where Frame Relay Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Carrier. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of the Carrier's employees for the public; damage, harm, require change in or alteration of the equipment or other services of the Carrier, interfere with the proper operation of the Carrier's equipment or otherwise injure the public in its use of the Carrier's services. Upon notice from the Carrier that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- (C) The customer, upon request, shall furnish such CPE information as may be required to permit the Carrier to configure and maintain the Frame Relay Service it offers.
- (D) The customer is responsible for the provision and maintenance of all CPE and to ensure that the operating characteristics are provisioned in such a way that the CPE is compatible with and does not interfere with the service offered by the Carrier. The Carrier is not responsible for the installation, operation, or maintenance of any customer provided equipment.
- (E) The customer shall be responsible for obtaining permission for the Company's agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Carrier.
- (F) The customer shall be responsible for the payment of a nonrecurring Maintenance of Service Charge (MSCI based upon existing rates for time and material. The MSC applies for each repair visit to the customer premises where the service difficulty or trouble results from the use of equipment or service components provided by the customer.

*Issued: March 12, 2008**ISSUED BY: Vice President**4001 Rodney Parham Road
Little Rock, Arkansas 72212**EFFECTIVE: March 5, 2008*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service (Continued)****6.15.4 Obligations of the Carrier**

- (A) The responsibility of the Carrier shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Carrier shall not be responsible for the throughput of transmission of signals generated by the customer-provided equipment or system, or the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- (B) The Carrier shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Carrier is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.
- (C) The Carrier shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of the Carrier used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Carrier has met any applicable information disclosure requirements otherwise required by law.
- (D) The Carrier undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Carrier on the customer's premises shall be and remain the property of the Carrier. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the Carrier without prior written consent by the Carrier.
- (E) The Carrier, by thirty (30) days written notice to the customer, may discontinue the furnishing of Frame Relay Service.
- (F) The Carrier has the service responsibility up to and including the Network Interface.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service (Continued)****6.15.5 Optional Payment Plan (OPP)****6.15.5.1 General**

- (A) Payment periods of month-to-month, one year, three years, and five years are available at the applicable tariffed rates.
- (B) The customer must designate at order time the payment period described for the OPP.
- (C) The minimum contract period for Frame Relay Service is one month.

6.15.5.2 Changes in Length of OPP Period

Prior to the completion of the selected OPP period, the customer may elect to convert to a new OPP period of the same or different length, subject to the following conditions.

- (A) No credit toward the new payment period will be given for payments due and made under the original OPP arrangement.
- (B) Non-recurring charges will not be reapplied for existing service (s).
- (C) If the new OPP period is shorter in length than the time remaining under the existing OPP, the change to the new OPP period constitutes a disconnect of the existing OPP service and termination liability charges apply.

6.15.5.3 Renewal Options

- (A) At the expiration of an OPP period, the Carrier will continue to provide the service at the month-to-month rates unless the customer chooses to renew for the same OPP period, convert to a different OPP period or discontinued service.
- (B) Conversion to a different OPP period will require the customer to submit a change order. Conversion to a different OPP period will be allowed without application of any non-recurring or ordering charges.
- (C) Conversion to month-to-month rates will be treated as a disconnect of service and establishment of new service. If no other changes are ordered, only Primary Service Ordering Charge will apply per required order.

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service (Continued)**

6.15.5 Optional Payment Plan (OPP) (Continued)

6.15.5.4 Notification of Discontinuance

- (A) An Order for Discontinuance of an OPP arrangement must be received by the Carrier at least thirty (30) days prior to actual disconnect of service. Monthly charges will apply for a period of thirty (30) days from the date the Carrier receives disconnect notification or until the requested disconnect date, whichever period is longer.

6.15.5.5 Upgrade to Higher Speed Service

Customers may elect to upgrade service(s) to a higher speed during an OPP period, subject to the following conditions.

- (A) The upgraded service will be subject to non-recurring charges.
- (B) Termination liability charges will not apply as long as the upgraded service remains connected at the same point(s) of termination.
- (C) If the upgrade involves establishing a multiplexing arrangement, termination liability charges will not apply if the serving wire center is the same one associated with the customer designated location.

6.15.5.6 Termination Liability

- (A) When an OPP service is discontinued by the customer prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the OPP period in effect at the time of disconnect and is payable in full upon discontinuance of service.
- (B) On Year OPP - 50% of any remaining portion of the first year's recurring charges.
- (C) Three to Five Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

*Issued: March 12, 2008**EFFECTIVE: March 5, 2008**ISSUED BY: Vice President**4001 Rodney Parham Road
Little Rock, Arkansas 72212*

Telecommunications Services Tariff

SECTION 6 – SERVICE OFFERINGS – Formerly CTC Long Distance Services**6.15 Frame Relay Service (Continued)**

6.15.5 Optional Payment Plan (OPP) (Continued)

6.15.5.7 Rates and Charges

(A) Frame Relay Service Without Access Line
(Port Only)

	Monthly Rate	Nonrecurring Charge
56 Kbps		
Month-to-Month	\$90.00	\$125.00
One Year	\$58.50	\$125.00
Three Years	\$52.00	\$125.00
Five Years	\$45.50	\$125.00
1.544 Mbps		
Month-to-Month	\$550.00	\$250.00
One Year	\$455.00	\$250.00
Three Years	\$390.00	\$250.00
Five Years	\$290.00	\$250.00

(B) Additional Frame Relay
Permanent Virtual Circuit (PVC),
per port, per PVC,

(1) 2 to 10 PVCS	\$10.40	\$10.00
(2) 11 to 20 PVCS	\$10.40	\$10.00
(3) 21 or more PVCs	\$10.40	\$10.00

(C) Committed Information Rate (CIR)

(1) 1 thru 32 Kbps	\$10.40
(2) 33 thru 56 Kbps	\$16.90
(3) 57 thru 64 Kbps	\$18.20
(4) 65 thru 128 Kbps	\$24.70
(5) 129 thru 256 Kbps	\$37.70
(6) 257 thru 381 Kbps	\$53.30
(7) 385 thru 512 Kbps	\$66.30
(8) 513 thru 768 Kbps	\$120.90
(9) 769 Kbps thru 1.536 Mbps	\$182.00

Issued: March 12, 2008

EFFECTIVE: March 5, 2008

ISSUED BY: Vice President

4001 Rodney Parham Road
Little Rock, Arkansas 72212